



Job Description

Team Leader – Rough Sleeper Services

Full time permanent contract - £27,106 to £28,365 p.a.

Closing date: 28th February 2019

We're looking for an organised and outcomes-driven individual with strong experience of advice, support or welfare work with people with multiple and complex needs, to join us as a **Team Leader** and lead our Rough Sleeper Services Team.

About the Service

St Petrock's is a small local charity working to address the problems caused by homelessness in Exeter and the surrounding area. Through our Homeless Resource Centre in Cathedral Yard and via our housing services in the community, we provide a range of emergency, support and prevention services to help people re-build their lives and make the transition to independent living. Our Homeless Response Services in Cathedral Yard play an important role in building trust and engagement with people who are rough sleeping or vulnerably housed and makes constructive interventions to enable individuals to move away from homelessness and find stable lives. We provide daily open access drop in sessions where homeless people can obtain free health, housing and welfare advice. We undertake a full assessment of housing, health and welfare needs and help people into suitable accommodation and support services. Prevention is an important aspect of our work and we provide advice on debt and finance, tenancy issues and impending evictions and unemployment. Help at this stage often results in people getting their life back on track and avoiding homelessness.

About the Role

You'll be line managing a team of experienced project support workers so that they can deliver high standards within a high-pressure, client-focussed project. Providing case supervision, and working with the project manager to identify gaps in provision and examples of positive and negative practice in service delivery, will be important aspect of the role.

We're looking for strong experience of multi-agency working at a supervisory or management level and good knowledge of the multiple issues of supporting individuals with complex needs and the difficulties faced when accessing local services. You should also be forward-thinking and flexible and an advocate for supporting the introduction of new ideas, methods and processes. You are also used

to stakeholder and partnership working and engaging at a variety of levels and can bring a good understanding of homelessness and/or mental health, offending and substance misuse.

A full job description and an application form are available from our website at www.stpetrocks.org.uk. Please note that we are only able to accept applications made via our application form, and cannot accept CVs.

For further information about the role and the work of St Petrock's please visit our website.