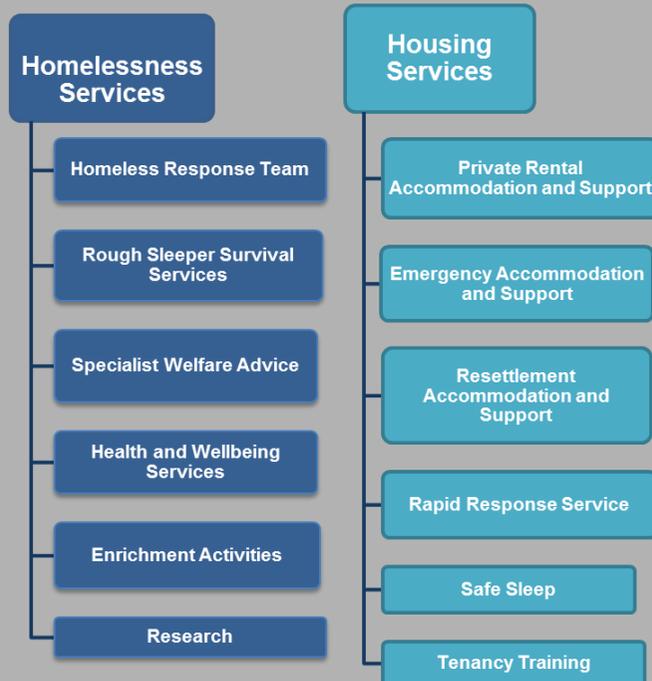


## About St Petrock's

St Petrock's is a small, Exeter-based charity, which helps local people who are homeless or vulnerably housed to move forward into healthier and more fulfilling lives.

Our vision is for a city without homelessness, with good health, housing and inclusion – a city where everyone enjoys the benefits of security, opportunity and growth.



[www.stpetrocks.org.uk](http://www.stpetrocks.org.uk)

01392 422396

[nigel@stpetrocks.org.uk](mailto:nigel@stpetrocks.org.uk)

St Petrock's (Exeter) Ltd

10 Cathedral Yard,

Exeter,

EX1 1HJ



Registered Charity No: 1090155  
Registered in England & Wales

St Petrock's (Exeter) Ltd

## Welfare Advice & Support Services

for people who are homeless or vulnerably housed



**Universal Credit** is replacing 6 main benefits for new claimants in Exeter from September 2018.

If you are homeless or vulnerably housed & **need support** with UC, or other benefits, we can help...



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10 Cathedral Yard, Exeter, EX1 1HJ

## Specialist One-To-One Support



Our specialist welfare adviser can provide one-to-one support to help:

- ◆ **Assess** what benefits you're entitled to
- ◆ Help you complete **benefit applications** (including for Universal Credit & PIP)
- ◆ Gather medical records & other **evidence** to support your claim
- ◆ **Advocate** for you with the DWP
- ◆ **Appeal** benefit decisions or sanctions
- ◆ Support you in attending **Work Capability Assessments, tribunals** and other DWP appointments

Speak to Nigel at our drop-in sessions, phone 01392 422396 or email [nigel@stpetrocks.org.uk](mailto:nigel@stpetrocks.org.uk)

## UC Support Drop-In Sessions



Universal Credit (UC) is replacing 6 main benefits (*including JSA, ESA and Housing Benefit*) for new claimants.

**Call in** to get support with:

- ◆ **Setting up** your UC claim online
- ◆ Gathering **ID**
- ◆ Booking an **interview** at JCP
- ◆ Setting up & maintaining your **claimant commitment**
- ◆ Accessing & managing your online **journal**
- ◆ Communicating with your **work coach**

...and more

Mondays & Tuesdays  
2pm—4pm in St Petrock's Centre

## Regular Computer & Internet Access



If you claim UC, you are likely to need to access your online account regularly.

**Call in** to our morning drop-in sessions to:

- ◆ Access your account on our **laptops**
- ◆ Use our **wi-fi** on your mobile
- ◆ Update your online **UC journal** and manage your 'to-dos'

Monday	8am — 1pm
Tuesday	8am — 1pm
Wednesday	8am — 12noon
Thursday	8am — 1pm
Friday	8am — 1pm